

## Guidelines to make a claim

In the event of an accident or loss to your vehicle, the benefits of Drivemaster will assist you in dealing with the situation you find yourself in. Depending on the nature of the claim, you are entitled to services that include car hire, accident & breakdown assistance, windscreen replacement and use of the Aligned Repairer Network facilities. To name a few of the benefits. The following information is designed to help you to gain assistance immediately.

### EMERGENCY SERVICE NUMBER

What number do I call if I need assistance following an accident or loss to the car?

**Please call the Allianz Emergency Services Line at:**



**T: 1800 779999**

### WHAT HAPPENS WHEN I GET THROUGH

What happens when I get through to this number?

By calling this number you will be put in contact with dedicated agents who will assess your requirements and put into operation the service most suited to the emergency.

**REMEMBER TO KEEP A NOTE OF THE EMERGENCY SERVICE NUMBER  
1800 779999**